



TV & INTERNET ORDER FORM

TV & INTERNET PACs

TV OPTIONS

INTERNET OPTIONS

Speeds reflect both upload and download.

Limited Basic:	<input type="checkbox"/> 30+ Channels	<input type="checkbox"/> 50 Mbps \$88.95	<input type="checkbox"/> 100 Mbps \$128.95	<input type="checkbox"/> 200 Mbps \$149.95	<input type="checkbox"/> 1 Gbps \$184.95
Expanded Basic:	<input type="checkbox"/> 150+ Channels	<input type="checkbox"/> 50 Mbps \$150.95	<input type="checkbox"/> 100 Mbps \$188.95	<input type="checkbox"/> 200 Mbps \$204.95	<input type="checkbox"/> 1 Gbps \$244.95
Expanded Movie 1:	<input type="checkbox"/> 150+ Channels	<input type="checkbox"/> 50 Mbps \$163.95	<input type="checkbox"/> 100 Mbps \$203.95	<input type="checkbox"/> 200 Mbps \$217.95	<input type="checkbox"/> 1 Gbps \$257.95
Choose One:	<input type="radio"/> Starz/Encore OR <input type="radio"/> Showtime/Movie Channel				
Expanded Movie 2:	<input type="checkbox"/> 150+ Channels	<input type="checkbox"/> 50 Mbps \$175.95	<input type="checkbox"/> 100 Mbps \$215.95	<input type="checkbox"/> 200 Mbps \$229.95	<input type="checkbox"/> 1 Gbps \$269.95
Includes:	<input checked="" type="checkbox"/> Starz/Encore AND <input checked="" type="checkbox"/> Showtime/Movie Channel				

Add Ons: HBO – \$20.00 Cinemax – \$20.00 NFL RedZone (for the entire NFL season) – \$55.00

TELEVISION OPTIONS

Total Number of TVs to be connected: _____

Additional:

- | | |
|--|--|
| <input type="checkbox"/> High Definition Set Top Box (\$6 each) | <input type="checkbox"/> Whole Home DVR – \$5.99/month |
| <input type="checkbox"/> cDVR Entry Level Package – 250 GB and 3 simultaneous recordings (\$0) | <input type="checkbox"/> ManageMyTVs Mobile App – \$1.00/month |
| <input type="checkbox"/> cDVR 500 GB with 5 simultaneous recordings (\$7.95 each) | <input type="checkbox"/> ManageMyTVs Web Access – \$0 |
| <input type="checkbox"/> cDVR 1TB with 10 simultaneous recordings (\$14.95 each) | |

INTERNET OPTIONS

Current UTMA Internet Subscriber?

Yes No

- Need wireless router (one-time purchase – \$130)
- _____ Total Number of Computers to Connect
- _____ Total Number of Phone Jacks
- Managed Wireless – \$5.99/month (Residential only)
- Managed Wireless Extender – \$3.99/month*
- *Managed Wireless Required*

Fill in below only if new customer or adding additional services:

- _____ # of SecureIT Plus Accounts (\$4.95/month)
- _____ # of FileHopper 5GB Accounts (\$2.95/month)
- _____ # of FileHopper 50GB Accounts (\$5.95/month)
- _____ # of FileHopper 250GB Accounts (\$14.95/month)
- _____ # of Password Genie Accounts (\$1.75/month)
- _____ # of Static IP Addresses (\$15.00)

PROTECTION PLUS PLAN

Maintenance coverage of phone, internet & TV communications wiring

Per line – \$2.00/month

EQUIPMENT

Set top boxes & managed wireless equipment are the property of United Communications & Turtle Mountain Communications. Set top boxes & managed wireless equipment are due back upon disconnection of services. If not returned, fees will be applied.

WI-FI TIPS

Wi-Fi can operate at its optimum by following a few simple tips to boost its range and capabilities.

- **Centralize your router** – Put your router as close to the center of your home as possible.
- **Change the channel** – Log into your router’s settings by opening a browser, typing in the router’s IP address (found in the router’s manual), and checking the broadcast channel. It should be on channel 1, 6, or 11. If your Wi-Fi is running slow, try changing it to one of the other two channels.
- **Make sure your firmware is up to date** – Check your router settings and manufacturer websites for firmware updates. Follow instructions in your router manual to upgrade the software for your device.
- **Remove interference** – Move cordless phones, microwaves, and other appliances away from your router if possible, because they can interfere with your Wi-Fi signal.
- **Add bunny ears** – Most routers will support external signal-boosting technology, much like bunny-ear antennas for TVs.
- **Secure your signal** – Use a WPA password for your router to ensure that others are not able to access your Wi-Fi without your permission and slow down your services.
- **Consider your bandwidth hogs** – Some applications use more bandwidth than others, such as streaming apps like Netflix. Your other applications may be running more slowly when these bandwidth hogs are in use.
- **Upgrade your router** – If you have tried all other methods of boosting your Wi-Fi, it may be time to purchase a new router.

I (“Customer”) understand that if service is disconnected and reconnected for any reason, reconnect charges will apply. I also understand that UC and TMC’s equipment will be returned immediately upon termination of service. I agree to be bound by UC and TMC’s Terms and Conditions (“T&C”) as published on www.utma.com. My continued use of the service shall be considered my consent to any amendments that may be made to the T&C. I understand that surge and firewall protection are my responsibility, and I agree that I will be responsible for any and all damages or losses. It has been explained to me and I understand that the package price listed on this application and in all other UC and TMC materials does not include mandatory fees and taxes. I understand my bill will be larger than the package price due to these charges. I understand that the router provided in Managed Wireless service and the Managed Wireless Extender equipment are the property of UC and TMC, and I will be charged \$225 for the router and an additional \$105 for the Managed Wireless Extender if services are disconnected and the equipment is not returned in good working condition.

Customer Signature: _____ Date: _____

ROLLA OFFICE

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